



Shopko Optical.

Safety Eyewear Program

EMPLOYEE FREQUENTLY ASKED QUESTIONS

Are safety glasses covered by my HSA/Flex benefits?

Safety glasses are typically covered by most HSA/ FSA plans.

Do I get discounts on additional safety eyewear or on non-safety eyewear if I make a safety purchase?

Yes, after purchasing safety eyewear, you are eligible to receive 50% off on your subsequent eyeglass purchases over the next 30 days.

I already have a prescription; can I purchase without an eye exam?

Yes, so long as it is current.

I have my contact lens prescription; can I use it to order my safety eyewear?

We will work with you to contact your provider to obtain your eyeglass prescription.

How long does it take to process my order?

Glasses arrive within 10-14 days.

What is the Shopko Optical return policy on safety eyewear?

We offer a 30-day satisfaction guarantee. This allows for a return or remake into a different style.

Is there a warranty with my purchase?

Beyond the 30-day satisfaction guarantee, we offer an Eyewear Protection Plan. See your local center for details.

What do I need to bring in on the date of my appointment?

Please bring your signed safety authorization form. If we are billing insurance for any other services, please bring your insurance information.

What can I do if I don't like my eyewear, or they are uncomfortable after purchase?

Please come back to your local center. All eyewear has lifetime free adjustments!

When am I eligible for a new or replacement pair of safety eyewear?

This depends on your employer's policy.

Am I able to pick any frame for my safety eyewear?

Safety eyewear includes selected frames and lenses that meet ANSI Z87.1 safety requirements. Your employer may have specific frame requirements.

What payment methods does Shopko Optical accept?

Credit card, check and cash.

Can I pay in installments?

Eyewear must be paid in full or be billed to an authorized account before they can be picked-up. We do work with Care Credit as a payment option for those that wish to make installments.

Do I get a discount because of my employer?

Eyewear purchased through the Safety Program is discounted from our everyday prices.

Can I purchase without my authorization form?

In order to receive the safety discount, the authorization form must be signed and current.